

MID WALES JOINT COMMITTEE FOR HEALTH AND CARE

Strategic Intent 2018 to 2021

FINAL (Jan 2019)



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1. FOREWORD

The Welsh Government's long-term plan for the future of health and social care in Wales, 'A Healthier Wales: Our Plan for Health and Social Care', sets out the long term future vision of a 'whole system approach to health and social care' which focuses on health and wellbeing, and on preventing illness. The Mid Wales Joint Committee, as a formally designated regional planning area within Wales, supports this direction of travel. This Strategic Intent sets out how the Joint Committee intends to ensure there is a joined up approach to the planning and delivery of health and care services across Mid Wales over the next three years.

It outlines how the Joint Committee's partner organisations will work together to address the current health and care needs of the Mid Wales population as well as the challenges for the future. It also explains the overarching aims and objectives over the next 3 years and describes what the Joint Committee intends to do and achieve across Mid Wales.

2. ABOUT MID WALES

The area of Mid Wales covers the counties of Ceredigion, Powys and South Gwynedd (formerly known as the county of Meirionnydd) with a population of approximately 245,000 people. The majority of the region is rural with some very sparsely populated areas with little or no access to public transport.



Across Mid Wales there are five GP Cluster Groups - South Powys, South Ceredigion, Mid Powys, North Powys, North Ceredigion and Meirionnydd with twelve Community Hospitals one District General Hospital - Bronglais General Hospital, Aberystwyth. Residents of Mid Wales also have to travel out of the region to and across the border for treatment at hospitals located at Shrewsbury, Hereford, Wrexham, Carmarthen and Abergavenny. Those statutory health and care organisations covering the region include the three Local Heath Boards, Welsh Ambulance Services NHS Trust and three Local Authorities namely Betsi Cadwaladr University Health Board, Hywel Dda University Health Board, Powys Teaching Health Board, Ceredigion County Council, Gwynedd Council and Powys County Council.

A formal collaborative arrangement between these organisations was established in 2015, known as the Mid Wales Healthcare Collaborative, in response to a study of healthcare in Mid Wales commissioned by Welsh Government and undertaken by Professor Marcus Longley in 2014. As from March 2018 this collaborative arrangement transitioned into the Mid Wales Joint Committee which has a strengthened role in the joint planning and implementation of health and care services across Mid Wales.

Running alongside this collaborative arrangement are the following partnership groups:

- Statutory regional partnerships which came into effect in April 2016, as part of the introduction of the Social Services and Well-being (Wales) Act 2014, with the purpose of driving the regional delivery of social services in close collaboration with health. Across Mid Wales there are three Regional Partnership Boards which cover Mid Wales Powys, North Wales and West Wales.
- The Well-being of Future Generations (Wales) Act 2015 established statutory Public Service Boards to assess the state of economic, social, environmental and cultural well-being in its area and set objectives that are designed to maximise the PSBs contribution to the well-being goals. There are three Public Service Boards covering Mid Wales – Ceredigion, Powys and Anglesey and Gwynedd.
- Regional partnership and engagement arrangements between public and private sectors to represent the interests and priorities for improvements to the local economy of the regions which they cover. Those partnerships of relevance to Mid Wales include the North Wales Economic Ambition Board, Grow Mid Wales Partnership and ARCH (A Regional Collaboration for Health).

The strategic change and regional work programmes of the Joint Committee's partner organisations and strategic partnerships will be reviewed to identify what further opportunities are available to work on a Mid Wales footprint and will be used to inform the Joint Committee's priorities and resulting work programme.

3. KEY CHALLENGES

Many of the challenges across Mid Wales are also faced by other regions across Wales and further afield. These key challenges include:

Demography

Population demographics with an ageing population increasing faster in rural authorities than in urban authorities and a growing number of older people living in the region. This increase is likely to cause a rise in those with long term conditions such as circulatory and respiratory diseases and cancer. The increase in care-dependent populations will pose particular challenges to communities as well as to those organisations providing health and care services across Mid Wales

• <u>Dispersed Communities</u>

Communities are dispersed across the region and as a result people have limited access to services so it may be necessary for them to travel to access those healthcare services which should be provided closer to home. Across Mid Wales access to transport is a significant issue with public transport infrequent and journey times prolonged. Although patients accept the need to travel for excellence, the existing transport infrastructure causes significant issues for patients.

<u>Recruitment</u>

There are significant challenges in recruiting and deploying appropriately skilled and trained health and care staff across the region;

<u>Geography</u>

The significant challenges of ensuring high quality and equitable service delivery across a highly rural geography;

• <u>Technological infrastructure</u>

Across the region there is poor quality broadband and mobile infrastructure which affects the seamless transfer of patient data across organisational borders and people's ability to take part in telemedicine.

<u>Strategic changes</u>

A number of those organisations who provide health services are currently consulting on proposed changes to their services. These consultations are complex and at different stages of development, all of which will have an impact on the population of Mid Wales.

<u>Legislative changes</u>

Although the challenges for delivering health and care services across Mid Wales remain the same a number of legislative changes have come into effect which has changed the landscape for those who provide health and care services across Mid Wales. Significant changes include the Social Services and Well-being (Wales) Act 2014, which came into effect on 6th April 2016, which is designed to transform the delivery of services through an approach that is focused on achieving the outcomes necessary to promote a person's well-being – as an individual, as part of a family and as part of their community. Also the Well-being of Future Generations (Wales) Act 2015 requires public bodies to set well-being objectives, publish a well-being statement, review well-being objectives and report on progress.

4. OUR VISION

'The population of Mid Wales is provided with equitable access to high level, safe, sustainable, bilingual and high quality integrated health and care services'

Central to our vision is a more integrated health and social care system with effective cross organisational working across Mid Wales and beyond. We need to provide increasing care closer to home, more self-care to help individuals live more independent lives and appropriate support for unpaid carers.

We will need to work in partnership with the population of Mid Wales to deliver a whole system approach and will need to utilise the skills, knowledge and expertise of all partners whilst working within the principles on which the Joint Committee was established as follows:

- There must be an open and honest relationship with the people of Mid Wales.
- Institutional Boundaries will not prevent collaborative service planning and delivery.
- Productive and constructive relationships must be supported across Mid Wales.
- Viability and sustainability of service provision is not only the responsibility of the host organisation but is a collective responsibility of the Joint Committee for Mid Wales.
- Service planning and delivery in Mid Wales must be population based not solely organisationally focused.
- Promote new thinking and practice.
- When required pooled funding should be made available to enable collaborative service delivery for the Mid Wales population.
- Clinical collaboration across the Mid Wales area on the planning and delivery of services must be encouraged and supported.

The Joint Committee's vision assumes that all public services in partnership with others have a responsibility to work together to promote health and well-being and prevent ill health, and when health or social care is needed, services for patients and their relatives/carers should be high quality, bilingual, as close to home as practicably possible, convenient, seamless and effective.

5. DELIVERING OUR VISION

The Strategic Intent will focus on the delivery of the five overarching aims detailed below which will support health and social care provision through integrated service delivery from prevention, early intervention, diagnosis, treatment, rehabilitation and the promotion of self management.

AIMS

Aim 1: Health, Wellbeing and Prevention

Improve the health and wellbeing of the Mid Wales population.

Aim 2: Care Closer to Home

Create a sustainable health and social care system for the population of Mid Wales which has greater focus on care closer to home.

Aim 3: Rural Health and Care Workforce

Create a flexible and sustainable rural health and care workforce for the delivery of high quality services which support the healthcare needs of rural communities across Mid Wales.

Aim 4: Hospital Based Care and Treatment

Create a sustainable and accessible Hospital Based Care and Treatment service for the population of Mid Wales with robust outreach services and clinical networks.

Aim 5: Communications, Involvement and Engagement

Ensure there is continuous and effective communication, involvement and engagement with the population of Mid Wales, staff and partners.

Aim 1: Health, Wellbeing and Prevention

Improve the health and wellbeing of the Mid Wales population.

Why is this important

We the want people of Mid Wales to live happy and healthy lives and support them to look after their health and well-being through encouraging healthy behaviours and empowering people to make healthy choices. With a forecast increase in the number of elderly population of Mid Wales over the coming years we want to promote healthy ageing so the risk of people developing long term conditions is reduced thereby reducing the demand for health and social care services. We also want to focus on promoting good mental health as the loneliness and isolation that comes with living in rural Mid Wales can contribute to poor mental health. Mid Wales has a diverse and accessible natural environment and we want to realise the potential of these natural resources to improve quality of life and life expectancy for local people and communities.

Over the course of the last few years there has been an increased focus on health and wellbeing, and preventing illness with a number of key pieces of national legislation and strategies published including A Healthier Wales, Social Services and Well-being (Wales) Act 2014 and the Well-being of Future Generations (Wales) Act 2015. In response a number of strategies and plans which focus on health and wellbeing have been published by those organisations and partnerships across Mid Wales. There are already a number of health and well-being initiatives in place, however, there is more that can be done and new opportunities are available which would benefit from a Mid Wales approach.

To achieve this aim we will:

• Support the population of Mid Wales to become healthier with a focus on promoting healthy habits and behaviours in order to improve health and well-being.

The suggested priority areas which we will focus on will include:

- Green Health in Prescribing and the development of a strategy and establishment of networks for Green Health in Mid Wales.
- On-going engagement with the population of Mid Wales to raise awareness and understanding of community resilience.

Aim 2: Care Closer to Home

Create a sustainable health and social care system for the population of Mid Wales which has greater focus on care closer to home.

Why is this important

The vision of 'A Healthier Wales' is that new models of seamless local health and social care will be developed and that they are designed and delivered around the needs and preferences of the individual, with an emphasis on keeping people healthy and well. The vast majority of health and social care needs are met in local communities by primary care, community and social care services. However, the health and social care needs of the population today are not the same as 15 to 20 years ago when existing primary, community and social care services were designed. Currently many people end up in hospital because there is no other service available. And when people are in hospital, many stay longer than they need to for the same reasons.

The population of Mid Wales is generally older than in other parts of the country and as a result there are many people with long term conditions who need help and support close to where they live. The effective management of long term conditions is dependent upon strong partnerships with patients, carers and service providers. We will look to further develop the joint working arrangements across health, social care, the voluntary sector and other agencies across Mid Wales with teams and services co-located.

To achieve this aim we will:

- Ensure that, where appropriate, patients receive the majority of their care away from the acute hospital setting and nearer to home.
- Improve the management of long term conditions within the community through better care within the community, promoting and supporting self management
- Develop accessible and appropriate telemedicine services across Mid Wales to support people and prevent them from having to travel further than required to appointments.
- Create integrated care hubs as local health 'hubs' for services in communities across Mid Wales, enabling outreach facilities from acute hospitals in order to improve access to health and social care, well-being, prevention and health promotion services.

The suggested priority area which we will focus on will include:

- Community led dental services.
- Community focused ophthalmic services.
- Integrated community focused respiratory approach across Mid Wales.
- Integrated multi agency and multi professional dementia care approach across Mid Wales.
- Implementation of the Telemedicine Strategy and Implementation Plan (3 year Strategy and Plan).
- Access to Welsh Community Care Information System (WCCIS) for Community staff working in the Dyfi valley and surrounding areas.
- Support the development of the integrated care hubs as outlined in plans for those Health Boards across Mid Wales.

Aim 3: Rural Health and Care Workforce

Create a flexible and sustainable rural health and care workforce for the delivery of high quality services which support the healthcare needs of rural communities across Mid Wales.

Why is this important

It is widely recognised that there are significant challenges in recruiting and deploying appropriately skilled and trained health and care staff across the region due in part to its rurality. We need to strengthen the rural health and care workforce and support the recruitment and retention of a professional workforce within rural communities through the development of a clear Mid Wales offer for rural health and care staff and:

- The development of rural health and social care careers.
- Training and skills development including the provision of high quality placements.
- Flexible working arrangements.
- Promoting rural practice as a key discipline through the provision of career progression and Continuing Professional Development opportunities within the rural workforce.

To achieve this aim we will:

- Ensure the Mid Wales workforce has the right skills, knowledge and experience to work in a rural area.
- Develop and extend new/enhanced workforce roles, including for example Physician Associates, Associate Nurses, Nurse Specialists and Consultant Nurses and Therapists, which will support integrated working across primary, community and secondary care.
- Develop community based multidisciplinary teams that integrate with social services and work closely with the third sector.

The suggested priority area which we will focus on will include:

 Workforce plan for Mid Wales which is within the Health Board workforce plans and which considers the rurality of Mid Wales.

Aim 4: Hospital Based Care and Treatment

Create a sustainable and accessible Hospital Based Care and Treatment service for the population of Mid Wales with robust outreach services and clinical networks.

Why is this important

Whilst the focus of our strategic intent is to reduce the reliance on hospital based care and provide care closer to people's homes, we will still need to provide a range of hospital based care services for the Mid Wales population. However, the existing system needs to be reviewed in order to take into account the changing landscape of health and care needs and its provision across Mid Wales so that hospital based services meet the current needs of the population.

The residents of Mid Wales receive a significant proportion of their hospital based care and treatment at Bronglais General Hospital, Aberystwyth, and also the Royal Shrewsbury Hospital, Shrewsbury. Residents also have to travel to other sites out of the Mid Wales area at Hereford, Wrexham, Carmarthen and Abergavenny.

Hywel Dda University Health Board and the Shrewsbury and Telford Hospital NHS have recently undertaken major public consultation exercises on the proposed changes to the health and care services which they provide, both of which will have an impact on the population of Mid Wales.

- The Hywel Dda University Health Board Transforming Clinical Services programme outlined its proposals for improving health and care services across its area. The programme has recognised Bronglais General Hospital as a strategically important hospital for Mid Wales serving Ceredigion, Powys and South Gwynedd.
- The Shrewsbury and Telford Hospital NHS Trust consultation programme, NHS Future Fit programme, has outlined two options for improving hospital services for the population of Shropshire, Telford and Wrekin and most importantly the population of Mid Wales for which the Trust are the largest provider of health services to the residents in North and Mid Powys. The programme has stated, in its consultation, that its preferred option is for the Royal Shrewsbury Hospital to become the Emergency Care site and the Princess Royal Hospital at Telford to become the planned care site.

Both organisations are currently considering the feedback received and issues raised during their respective consultations which will inform their final decision regarding future services. Both consultations have recognised that it is essential for there to be effective networks in place within Wales and on the English border in order to ensure the provision of effective care for the Mid Wales population. Although there are already well established clinical networks and pathways in place across Mid Wales, there is on-going work to strengthen these further. The future changes proposed by these two major consultations present significant opportunities for hospital based service provision including expanding on existing clinical networks. These opportunities will need be taken forward with a clear strategy developed for the provision of these services for the Mid Wales population.

To achieve this aim we will:

• Establish a clear strategy for Hospital Based Care and Treatment services for the population of Mid Wales which will include the establishment of clinical networks.

The suggested priority area which we will focus on will include:

- Clinical strategy for Bronglais General Hospital / Mid Wales.
- Clinical networks across those secondary care services which provide services to the population of Mid Wales.
- Reintroduction of the elective colorectal surgery at Bronglais General Hospital.

Aim 5: Communications, Involvement and Engagement

Ensure there is continuous and effective communication, involvement and engagement with the population of Mid Wales, staff and partners.

Why is this important

One of the recommendations of the Mid Wales Healthcare Study (2014) was that a constructive dialogue between the people of Mid Wales and the Health Services be re-established and that this be co-ordinated by the Mid Wales Healthcare Collaborative. This was in response to the level of suspicion and mistrust held by both staff and the public at that time regarding the future plans for health services across Mid Wales and in particular Bronglais General.

Positive engagement and involvement was central to the aims of the Mid Wales Healthcare Collaborative in order to allow the population of Mid Wales, its staff and partners the opportunity to influence healthcare provision in their area. An extensive programme of engagement and involvement was undertaken which was well received and helped to re-build trust with communities across Mid Wales. Due to the positive impact of this work, the Joint Committee has taking forward this approach through the establishment of a Mid Wales Public and Patient Involvement and Engagement Forum. This Forum will provide a framework to support continuous engagement and allow for engagement and involvement, communication and information sharing with staff and the population of Mid Wales. Running alongside this is the introduction of two pieces of new legislation which require public bodies to better engage with their population. The Well-being Future Generations Act which requires public bodies in Wales to think about the long-term impact of their decisions, to work better with people, communities and each other. The Social Services and Well-being (Wales) Act 2014 for which one of its principles is co-production which encourages individuals to become more involved in the design and delivery of services.

To achieve this aim we will:

• Develop and implement clear mechanisms for engagement and consultation, and communication with the relevant population, and community/stakeholder groups; ensuring that plans, priorities for service development and evaluation of services are co-produced.

The suggested priority area which we will focus on will include:

- Establishment of the Mid Wales Public and Patient Engagement and Involvement Forum.
- Using existing patient fora and engagement mechanisms across the health and care community in Mid Wales to facilitate engagement, involvement and communication across Mid Wales.
- Arrange a "people's conference" in Autumn of 2018 as an information sharing event for people and frontline staff.

6. HOW WILL WE KNOW WE'VE DELIVERED OUR VISION

Following approval by the Joint Committee this Strategic Intent will be widely communicated to the public, staff, partners and other key individuals and organisations.

Delivery and performance monitoring

A detailed work programme will be developed which will support the delivery of our aims with the priorities being consistent with those of the strategic change and regional work programmes of the Joint Committee's partner organisations and regional partnerships. The Mid Wales Joint Committee will oversee the delivery of the work programme and through its reporting arrangements to the Joint Committee, the Planning and Delivery Executive Group will report on progress.

We will ask the Mid Wales Public and Patient Engagement and Involvement Forum and the engagement and involvement mechanisms of the partner organisations to feedback on whether we are succeeding in delivering our vision. A set of public facing success measures will be developed to measure the public's views on the delivery of the work programme.

Scrutiny

The Mid Wales Scrutiny Working Group of the three Local Authorities covering Mid Wales – Ceredigion County Council, Powys Council and Gwynedd Council will scrutinise the work of the Joint Committee and the delivery of its work programme.

Review

This Strategic Intent will be reviewed and updated as and when any significant changes are made to any of the strategic change and regional work programmes of the Joint Committee's partner organisations and regional partnerships. Any revisions to the document will be done in consultation with the public and key partners.

APPENDIX A

MID WALES JOINT COMMITTEE – WORK PLAN

Aim 1: Health, Wellbeing and Prevention Improve the health and wellbeing of the Mid Wales population							
Objective	Priority 2018/19	Action	Lead	Outcomes	Target date		
Support the population of Mid Wales to become healthier with a focus on promoting healthy habits and behaviours.	Green Health Prescribing	Develop a strategy for Green Health for Mid Wales. Develop the Network of Green Health activities available across Mid Wales through continuation of collaboration with Rural Health and Care Wales.	HDdUHB	A clear Mid Wales Green Health Strategy which ensures the optimised networking and involvement of all partners. A wider range of Network of Green Health activities available across Mid Wales.	Mar 19		

Creating a sust	ainable healthcare	Aim 2: Care Closer to I		as greater focus on care closer to home	
Objective	Priorities 2018/19	Action	Lead	Outcomes	Target date
Ensure that, where appropriate, patients receive the majority of their care away from the acute hospital setting and nearer to home.	Ophthalmology	Develop an integrated community focused ophthalmic approach across Mid Wales with a co- ordinated approach across primary care, community and hospital care services which will include enhancing the provision of community outpatient clinics and Optometric triage.	PTHB	Increased use of National eye care pathways across Mid Wales. Reduced waiting times for Cataract Surgery. Increased use of outreach clinics.	Mar 19
	Community Dental Service	Expansion of the Newtown-based Community Dental Service to accept referrals appropriate to the specialty of Oral and Maxillofacial surgery.	PTHB	Improved access to community dental services and an enhanced community provision.	Mar 19
		Development of a Community led Sedation/General Anaesthetic service based at Bronglais General Hospital	PTHB		Sept 19
	Oncology	Review the existing oncology pathway for Mid Wales in order to improve access to community based oncology services, along with the repatriation of work back to Mid Wales as appropriate.	HDdUHB	Equity of access to oncology services and wherever possible care closer to home.	Sept 19

Creating a sust	Aim 2: Care Closer to Home Creating a sustainable healthcare system for the population of Mid Wales which has greater focus on care closer to home							
Objective	Priorities 2018/19	Action	Lead	Outcomes	Target date			
	Welsh Community Care Information System (WCCIS)	Explore/improve access to WCCIS for Community staff working in the Dyfi valley and surrounding areas.	PTHB	Delivery of an integrated service delivery model allowing cross border assessment and care planning	Sept 20			
Improve the management of long term conditions within the community through better care within the community, promoting and supporting self management.	Respiratory	Develop an integrated community focused respiratory approach across Mid Wales with co- ordinated services across primary care, community and hospital care services in order to ensure early diagnosis of respiratory conditions and improved provision of chronic disease management through enhanced support from specialists within the community to optimise treatment and support for patients.	HDdUHB	An aligned approach across the Mid Wales area with a networked team delivering care closer to home. Development of a cross Health Board Multidisciplinary Team approach including Primary and Secondary care.	Sept 19			

Creating a sus	Aim 2: Care Closer to Home Creating a sustainable healthcare system for the population of Mid Wales which has greater focus on care closer to home						
Objective	Priorities 2018/19	Action	Lead	Outcomes	Target date		
	Dementia	Develop an integrated multi agency and multi professional dementia care approach across Mid Wales through joint working across health, social care, the voluntary sector and other agencies in order to improve identification and awareness/understanding of dementia and improve the support provided to those with dementia and their family/carers.	HDdUHB	An integrated Dementia delivery plan for Mid Wales with networked service delivery approach between Health Boards and Local Authorities.	Sept 19		
Development of accessible and appropriate telemedicine services across Mid Wales to support people and prevent them from having to travel further than required to appointments.	Telemedicine Strategy and Implementation Plan	Ensure that the four telehealth projects that were approved by the Telehealth and Innovation Subgroup of the Mid Wales Healthcare Collaborative are implemented and operationally sustainable, revisit the outcomes and increase the roll out over a wider area.	HDdUHB	First year implementation of the Telemedicine Strategy and Implementation Plan (3 year Strategy and Plan) which will facilitate the development of accessible and appropriate telemedicine services available across Mid Wales and supports the delivery of care as close to home as possible.	Mar 19		

Creating a sust	Aim 2: Care Closer to Home Creating a sustainable healthcare system for the population of Mid Wales which has greater focus on care closer to home						
Objective	Priorities 2018/19	Action	Lead	Outcomes	Target date		
Creation of integrated care hubs as local health 'hubs' for services in communities across Mid Wales, enabling outreach facilities from acute hospitals in order to improve access to health and social care, well- being, prevention and health promotion services.	Bro Dyfi Integrated Health and Care Centre.	Develop the Bro Ddyfi Integrated Health and Care facility in order to improve access to health and social care, well-being, prevention and health promotion services.	PTHB	Creation of an integrated care hub for the Ddyfi valley area, enabling outreach facilities from Bronglais General Hospital and a facility to build the Multidisciplinary Team working across all professions.	Aug 19		

Aim 3: Rural Health and Care Workforce Create a flexible and sustainable rural health and care workforce for the delivery of high quality services which support the healthcare needs of rural communities across Mid Wales							
Objective	Priorities 2018/19	Action	Lead	Outcomes	Target date		
Ensure the Mid Wales workforce has the right skills, knowledge and experience to work in a rural area. Develop and extend new/enhanced workforce roles, including for example Physician Associates, Associate Nurses, Nurse Specialists and Consultant Nurses and Therapists, which will support integrated working across primary, community and secondary care. Develop community based multidisciplinary teams that integrate with social services and work closely with the third sector.	Workforce plan for Mid Wales	Develop a robust workforce plan for Mid Wales which is within the Health Board workforce plans and which considers the rurality of Mid Wales.	HDdUHB	Delivery of a Mid Wales workforce that is sustainable and has the ability to respond to staffing requirements across the area, ensuring Health Board boundaries are not a barrier to service continuity.	Mar 19		

Objective	Priorities 2018/19	Action	Lead	Outcomes	Target date
Establish a clear strategy for Hospital Based Care and Treatment services for the population of Mid Wales.	Clinical Strategy for Hospital Based Care and Treatment	Develop a clinical strategy for Bronglais General Hospital / Mid Wales.	HDdUHB	Bronglais as an important part of a clear vision of how services could be provided through networks crossing organisational boundaries, through better use of new staff groups and through using technology enabled healthcare.	Mar 19
	Clinical networks	Develop clinical networks across those secondary care services which provide services to the population of Mid Wales.	HDdUHB	Networked services providing care for the people of Mid Wales with partners in Hywel Dda, Powys, Betsi and English providers. Creation of opportunities for outreach services across the Care Hubs in Mid Wales.	Mar 20
	Colorectal Surgery at Bronglais General Hospital	Review the current colorectal pathway for Mid Wales in response to the recent reintroduction of elective colorectal surgery at Bronglais General Hospital (BGH).	HDdUHB	Sustainable Colorectal surgical pathway at BGH, ensuring a Mid Wales focus on service delivery.	Mar 19

Ensure there is continuo	Aim 5: Communications, Involvement and Engagement Ensure there is continuous and effective communication, involvement and engagement with the population of Mid Wales, staff and partners.							
Aim	Priorities 2018/19	Action	Lead	Outcomes	Target date			
Develop and implement clear mechanisms for engagement and consultation, and communication with the relevant population, and community/stakeholder groups; ensuring that plans, priorities for service development and evaluation of services are	Public, Staff and Patient Engagement and Involvement	Establish the Mid Wales Public and Patient Engagement and Involvement Forum.	WAST	Mid Wales Public and Patient Engagement and Involvement Forum in place which will facilitate the on- going engagement, involvement and communication of the Joint Committee's work across Mid Wales.	Sept 18			
		Hold a people's conference in Autumn of 2018 as an information sharing event for people and frontline staff.	WAST	On-going engagement, involvement and communication of the Joint Committee's work across Mid Wales.	Nov 18			
co-produced		Use existing patient fora and engagement mechanisms across the health and care community in Mid Wales to facilitate engagement, involvement and communication across Mid Wales through a Mid Wales Joint Committee presence.	WAST	Use of existing patient fora and engagement mechanisms across the health and care community in Mid Wales will facilitate the on-going engagement, involvement and communication across Mid Wales.	On- going			