

Cyd-bwyllgor Canolbarth Cymru ar gyfer Iechyd a Gofal / Mid Wales Joint Committee for Health and Care	
Enw'r Is-Grŵp: Name of Sub-Group:	Mid Wales Public and Patient Engagement and Involvement Forum
Cadeirydd y Is-Grŵp: Chair of Sub-Group:	Jack Evershed, Chair of the Mid Wales Public and Patient Engagement and Involvement Forum
Dyddiad y Cyfarfod Is-Grŵp diwethaf: Date of last Sub-Group Meeting:	The Forum operates as a virtual group with no formal meetings.
Cyfnod Adrodd: Reporting Period:	June to September 2021
<p>Y Penderfyniadau a'r Materion a Ystyriodd yr Is-Grŵp: Key Decisions and Matters Considered by the Sub-Group:</p> <p>The Mid Wales Public and Patient Engagement and Involvement Forum is an enabler for all of the Joint Committee's priorities and is led by a Chair, Jack Evershed, who is supported by the Mid Wales Public and Patient Engagement and Involvement Steering Group. Members of the Mid Wales Public and Patient Engagement and Involvement Forum are those members of the public who have shown an interest in the work of the Joint Committee and the Forum. The Forum operates as a virtual group with no formal meetings.</p> <p>The Mid Wales Public and Patient Engagement and Involvement Steering Group comprises Engagement and Involvement Leads for partner healthcare organisations, Local Authorities and CHC representatives. This group discuss and agree how best to engage and involve the public and patients in the work of the Joint Committee using existing organisational mechanisms and specific Joint Committee events and to ensure they complement each other.</p> <p>Forum Chair engagement activities</p> <p>The Chair of the Public and Patient Engagement and Involvement Forum has been continuing to undertake engagement activity during the Covid-19 pandemic including:</p> <ul style="list-style-type: none"> • On-going communication and engagement with the public through the Joint Committee's social media accounts. • Mid Wales Joint Committee team updates / briefings. • Rural Health and Care Wales Stakeholder Group meetings, WEbinar and team updates / briefings. • Promotion of the Covid-19 vaccination and providing support with the running of local vaccine clinics at a local village. • A public representative on the Nursing and Midwifery Council panel for nursing provision at Aberystwyth University and attendance at public/stakeholder meetings regarding nursing provision Aberystwyth University. • Attendance at the Ceredigion Public Services Board Social and Green Solutions for Health group. 	

- A number of contacts with key groups including attendance at a virtual user panel run by Engage Britain on a Health and Care Mid Wales Community Conversation. Engage Britain is a new charity that brings people together to tackle the country's biggest challenges. Between January and May 2021, Engage Britain ran a series of Community Conversations to bring people together across the country to talk about what really matters to them about health and care – what's working well and what could be better.
- Liaising with Penglais School representatives on the proposed pilot engagement project with Penglais School Youth Council on the Joint Committee's priorities. This was delayed from June 2021 to Autumn 2021 due to the arrangements for examinations at the time. However, as the Mid Wales Public Service Boards are undertaking or due to undertake engagement exercises on their well-being needs it has been agreed that the school council members be asked to contribute to the local engagement being undertaken by Ceredigion Public Services Board on the Ceredigion Assessment of Local Well-being which is due to close on 8th October 2021.

Assessment of Local well-being

The latest timescales on the public engagement exercises regarding the Assessment of Local Well-being for the three Mid Wales Health Boards are as follows:

- Ceredigion Public Services Board:
Engagement exercise closed on 8th October 2021.
- Anglesey and Gwynedd Joint Gwynedd Public Services Board (Mantell Gwynedd):
Due to go out to engagement October/November 2021 with timescale to be confirmed.
- Powys Public Services Board:
Due to go out to engagement 1st November to 16th December 2021.

Matters raised by the public

Matters raised by the public with the Forum Chair which were referred to an appropriate member of the Joint Committee team for response were as follows:

- Difficulty in accessing GPs with many older people being put off by long messages and processes to get to talk to medical practitioner.
- Confusion over the correct contact for the emergency dental service – Health Board or 111 service.
- Confusion/upset over rules for accompanying patients into hospital - particularly partners of expectant mothers and relatives/carers of confused elderly patients.
- Ear wax suction services and issues in accessing local services.
This situation appears to have improved following the opening of the service in Aberaeron, however, clarity is needed over whether this will be available in other community hubs.
- Recovery plans for those on waiting lists and Health Board websites not providing any information on timelines with national news reports suggesting patients face many years' delay. Also, questions around where are the recovery funds being spent i.e. what geographical areas/sites.
Health Boards are in the process of establishing a support service for those patients on waiting lists to support patients to keep well and optimised for surgery through the provision of Peer support and advice on Wellbeing and Prevention.

Materion sydd angen eu cytuno neu trafod ymhellach gan y Cyd-Bwyllgor:

Items to be referred to the Joint Committee for agreement or discussion:

- To note for information the change in proposal for the pilot engagement project with Penglais School Youth Council which will now focus on the engagement exercise being undertaken by Ceredigion Public Services Board on the Ceredigion Assessment of Local Well-being.

Gwaith Cynlluniedig yr Is-Grŵp ar gyfer y cyfnod nesaf:

Planned Sub-Group work for the next period:

- Review on an on-going basis the organisational engagement undertaken across Mid Wales to identify any key emerging themes in relation to service provision across Mid Wales. This includes the outputs from the engagement on assessment of local well-being and in particular with Ceredigion Public Services Board on the initial outputs from their engagement exercise which ended on 8th October 2021.
- Agree on-going actions for members of the Steering Group to use existing organisational mechanisms to engage and involve the public and patients in the work of the Joint Committee.
- Share best practice and sight each other on any upcoming developments across Mid Wales.