

**EITEM AGENDA / AGENDA ITEM: 4.2**

<b>Cyd-bwyllgor Canolbarth Cymru ar gyfer Iechyd a Gofal / Mid Wales Joint Committee for Health and Care</b>	
<b>Enw'r Is-Grŵp: Name of Sub-Group:</b>	Mid Wales Public and Patient Engagement and Involvement Forum
<b>Cadeirydd y Is-Grŵp: Chair of Sub-Group:</b>	Jack Evershed, Chair of the Mid Wales Public and Patient Engagement and Involvement Forum
<b>Dyddiad y Cyfarfod Is-Grŵp diwethaf: Date of last Sub-Group Meeting:</b>	N/A
<b>Cyfnod Adrodd: Reporting Period:</b>	April to September 2020
<b>Y Penderfyniadau a'r Materion a Ystyriodd yr Is-Grŵp: Key Decisions and Matters Considered by the Sub-Group:</b>	
<p><b>Mid Wales Public and Patient Engagement and Involvement Steering Group</b> Members of the Mid Wales Public and Patient Engagement and Involvement Forum are those members of the public who have shown an interest in the work of the Joint Committee and the Forum. Due to the Forum operating as a virtual group with no formal meetings, a small group of Engagement and Involvement Leads for partner healthcare organisations, Local Authorities and CHC representatives was established which is known as the Mid Wales Public and Patient Engagement and Involvement Steering Group to discuss and agree how best to engage and involve the public and patients in the work of the Joint Committee using existing organisational mechanisms and specific Joint Committee events and to ensure they complement each other. The group has not met since January 2020 due to the need for organisations to focus on planning and responding to the covid-19 pandemic. However, the Chair of Forum has maintained a constant presence on the Joint Committee's social media account to receive feedback and relay any concerns to relevant health personnel.</p> <p>An options paper was due to be presented to the Joint Committee meeting planned for 23/03/20 outlining proposals for enhancing the use of Facebook to engaging with the public. However, this proposal has been put on hold due to the March meeting of the Joint Committee being cancelled. Given that the covid-19 pandemic is still on-going it is proposed that the Joint Committee's engagement now focuses on asking the public for their feedback on how the covid-19 pandemic has affected their accessibility to services provided across Mid Wales. The Steering Group have been asked for their views on this proposal as to whether this is the right time given that the Covid-19 pandemic is still on-going and also whether individual organisations are looking to undertake similar work themselves so as to ensure no duplication of effort. Feedback has been requested from members of the Steering Group which will be used to inform the decision on whether or not this proposal should be progressed further.</p>	

### **Correspondence and Engagement Log**

At the meeting of the Mid Wales Joint Committee in November 2019, it was agreed that a log of correspondence received and events attended as part of the Joint Committee's engagement and involvement work would be shared with Joint Committee members. Due to Joint Committee March meeting being cancelled the log attached at Appendix A is the first report which has been presented for members' information and covers the period from late March 2020 to mid-September 2020.

### **Mid Wales Joint Committee Website**

The Joint Committee website is in the process of moving to a new content management system in September 2020 as part of the NHS Wales new arrangements. This new content management system will support NHS organisations to ensure their websites comply with the new accessibility regulations which are due to come into force on 23<sup>rd</sup> September 2020. All public sector organisations have a legal duty to make sure their websites and apps meet the accessibility requirements which are aimed at helping to make sure online public information is accessible to all users, including disabled people.

### **Forum Chair engagement activities**

The Chair of the Public and Patient Engagement and Involvement Forum has been continuing to undertake engagement activity during the Covid-19 pandemic, in particular the following:

- On-going communication and engagement with the public through the Joint Committee's social media account. This has included sharing on the MWJC's facebook page the list of on-line Mental Health services made available by Public Health Wales.
- Mid Wales Joint Committee team updates / briefings.
- Rural Health and Care Wales Management Group meetings and team updates / briefings.
- Discussions regarding Mid Wales specific issues with:
  - Elin Jones AM for Ceredigion
  - Dr Sue Fish, GP Locality Lead (North Ceredigion Cluster) and Maria Battle, Chair Hywel Dda University Health Board
- Engagement with Public Health Wales regarding the Farmers Mental Health Research Bi.
- Access to footpaths Ceredigion project.
- Following a North Wales CHC event on 14<sup>th</sup> January 2020 to receive feedback from those who live in the Tywyn area on the changes being proposed to vascular services by Betsi Cadwaladr University Health Board the Chair of the Forum has continued to liaise with North Wales Community Health Council on these service proposals.

### ***Materion sydd angen eu cytuno new trafod ymhellach gan y Cyd-Bwyllgor:***

#### **Items to be referred to the Joint Committee for agreement or discussion:**

- To note for information the proposal that the Joint Committee's engagement focuses on asking the public for their feedback on how the Covid-19 pandemic has affected their accessibility to services provided across Mid Wales. Also to note that this requires further discussion by the Mid Wales Public and Patient Engagement and Involvement Steering Group.

***Gwaith Cynlluniedig yr Is-Grŵp ar gyfer y cyfnod nesaf:***

**Planned Sub-Group work for the next period:**

Mid Wales Public and Patient Engagement and Involvement Steering Group to:

- Discuss the proposal that the Joint Committee's engagement work focuses on asking the public for their feedback on how the Covid-19 pandemic has affected their accessibility to services provided across Mid Wales.
- Agree on-going actions for members to use existing organisational mechanisms to engage and involve the public and patients in the work of the Joint Committee.
- Share best practice and sight each other on any upcoming developments across Mid Wales.