

**Mid Wales Joint Committee
- Communications and Engagement Log**

Feedback received from public - 23/03/20 to 27/09/20

Feedback received	Response
<p>What is the current status of services at Bronglais General Hospital and the timescale for the resumption of routine services including outpatients, elective surgery and radiology services, in particular routine scans</p>	<p>Hazel Davies, General Manager, Bronglais General Hospital The development of service proposals in terms of the return to a “new normal”, taking in to account that whilst covid-19 levels are exceedingly low, we still need to observe statutory guidance for keeping staff and patients safe, are being managed at directorate level. This, in practical terms, means that whilst the site team is aware and to a degree involved, they do not manage all the services that operate from the site. In terms of the main services, Out Patients, Theatres, Elective Surgery (all specialties) etc. these are in the process of being increased to enable a greater volume of patients to access local care. Elective surgery commenced at Bronglais General Hospital in mid July 2020, the first focus was the cancer workload (which had continued throughout) and clinically urgent. Capacity was offered to patients in these cohorts from other sites but now, that having been achieved; the focus is turning to the other priority levels. The Bronglais General Management team met with the Scheduled Care team week commencing 07/09/20 to discuss getting a second elective theatre open and a significant amount of improvement has been achieved in the management of efficient throughput for CEPOD (emergency surgery list). Out Patients has remained open throughout for cancer and urgent patients but plans have been in hand for some time to open to management of chronic, long term conditions etc. Much of this work is taking place via telemedicine which is great. Covid has enhanced the pace of innovation and we have seen significant and positive change in many areas, much of which we want to retain. However, those who need face to face consultations are able to have them. Other services that we have on site, that are relatively new are – CT angiography (only site in Hywel</p>

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	Dda UHB to have this), pacing and cardioversions. We do have a strong applicant for the Acute Stroke Consultant vacancy and are about to appoint a substantive Frailty Care of the Elderly Consultant. In terms of Scheduled Care, we have successfully appointed to one of the two Colorectal Cancer Surgeon posts.
Cancer pathway and the timeliness of radiology appointments	Response awaited Response awaited from Service Delivery Manager for Cancer Services.
Timescale for the resumption of Ophthalmology services at Tywyn Hospital and Aberystwyth.	Carly Buckingham, Service Delivery Manager - Ophthalmology, Dermatology, Endoscopy and Pain Management Services, Hywel Dda UHB North Road Clinic, Aberystwyth, is undergoing work to enable Age-related Macular Degeneration (AMD) services to be undertaken from the site. There is an approximate timescale of 6 weeks (as at 03/09/20) for the completion of this work and then the service can return to the building. In relation to Tywyn Hospital, they are currently undergoing works to their Outpatient Departments and therefore unable to commence services there yet.
Questions/worries regarding the closure of the Minor Injury Unit at Tywyn and where they are likely to go if they say fall and need stitches. As Bronglais General Hospital and Porthmadog are roughly equidistant how is the decision made by ambulance/individuals	Sally Baxter, Assistant Director – Health Strategy, Betsi Cadwaladr UHB Concerns have been referred to the Betsi Cadwaladr UHB Area team for their advice and assurance that WAST are aware how the response will work for anyone needing MIU services. Advised that numbers accessing the service aren't high but acknowledged that local people will need the assurance of appropriate access.
Progress of Green solutions for health project	Ros Jervis, Director of Public Health, Hywel Dda UHB and Jan Batty Senior Public Health Practitioner, Hywel Dda Public Health team Project is currently 'on hold' due to covid and to be reassessed given the current circumstances.

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<p>Issues raised regarding the staff shortages across the Mid Wales area, in particular South Gwynedd</p>	<p>Response awaited Referred to the Lead Officer for Betsi Cadwaladr UHB for which a response is awaited.</p>
<p>Concerns raised by a number of members of the public regarding the plans for the Trauma Network and effects on Bronglais General Hospital.</p>	<p>The Network was formally launched on 14/09/20 and the Chair of the Mid Wales Public and Patient Engagement and Involvement Forum will monitor the situation and continue to act as the conduit for any concerns raised regarding and refer accordingly.</p>
<p>Question received through the MWJC facebook page: There is a protest by hospital staff in London today about PPE. They claim the PPE issued is not the type that is needed and is not supplied to all workers. Are our Welsh hospitals being issued with the same type of PPE as England?</p>	<p>Jack Evershed, Chair of the Mid Wales Public and Patient Engagement and Involvement Forum Individual asked to refer query to Health Boards facebook pages for a response in order to ensure they were provided with the most up to date information.</p>
<p>Query regarding the Public Health Wales (PHW) ban on using welsh meat at their meetings, events etc. due to the claim that meat production harms the environment which is in contradiction with PHW's work on farmers and mental health.</p>	<p>Response awaited Referred to PHW and currently awaiting response</p>

Key meetings/events - 23/03/20 to 27/09/20

Event	Date	Attended by	Purpose
Aber Group	7 th July 2020	Peter Skitt	Update the group on developments and answer any queries.
Aber Group	7 th Sept 2020	Steve Moore and Peter Skitt	Update the group on developments and answer any queries.